



Musculoskeletal disorder and its correlation with the awareness of ergonomics factors in nurses working at some university hospitals, Tehran, Iran (2018)

Somayeh Farhang Dehghan¹, Rohollah Fallah Madvari², Elham Akhlaghi Pirposhte³, Abbas Mohammad Hosseini³, Fereydoon Laal^{4*}

1. Assistant Prof., Department of Occupational Health, School of Public Health and Safety, Shahid Beheshti University of Medical Sciences, Tehran, Iran.
2. Instructor, Department of Occupational Health, Shahid Sadoughi University of Medical Sciences, Yazd, Iran.
3. Instructor, Department of Occupational Health, School of Public Health and Safety, Shahid Beheshti University of Medical Sciences, Tehran, Iran.
4. Student Research Committee, Department of Occupational Health, School of Public Health and Safety, Shahid Beheshti University of Medical Sciences, Tehran, Iran.




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* **Corresponding author:**
Fereydoon Laal,
E-mail:
fereydoonlaal@gmail.com

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Abstract

Background: Work-related musculoskeletal disorders (WMSDs) are from among the most prevalent occupational health problems leading to high costs and reduced productivity in nurses. Therefore, the present study aimed at investigating musculoskeletal disorders (MSDs) in nurses and their correlation with demographic factors and awareness of ergonomics at the selected hospitals of Shahid Beheshti University of Medical Sciences in 2018.

Materials and Methods: This descriptive study was performed on 150 nurses of the selected hospitals of Shahid Beheshti University of Medical Sciences. Research data were collected using the Cornell Musculoskeletal Discomfort Questionnaire (CMDQ) and the ergonomic knowledge questionnaire. In addition, descriptive statistics, the Kolmogorov-Smirnov test, the Chi-square test, and the Spearman's test were used to analyze the data.

Results: The mean and standard deviation of the age and work experience of the participants were 32.67 ± 8.63 and 7.44 ± 8.84 years, respectively. Approximately 67.3% (101 individuals) had a bachelor's degree. According to the results, the average level of the nurses' awareness of ergonomics, working conditions, and occupational injuries were 3.14 ± 0.72 (medium level), 0.68 ± 2.58 (very weak level), and 0.95 ± 2.10 (very weak level), respectively. The awareness of ergonomics and working conditions in all areas had a significant negative correlation with the severity of discomfort ($p < 0.05$).

Discussion: The results showed that the nurses' awareness of ergonomics and working conditions were medium and poor, respectively. In addition, it was demonstrated that the use of ergonomic interventions to improve working conditions could play a significant role in reducing the nurses' occupational injuries.

Keywords: Musculoskeletal Disorders, Awareness, Nurses, Hospitals

Introduction

Ergonomics is the science of identifying the physical and mental abilities as well as limitations of humans, which plays a significant role in designing and applying industrial systems and tools with which people deal on a daily basis (1). Musculoskeletal disorders (MSDs) are the most prevalent causes of work-related disabilities, being responsible for 65% of occupational diseases (2, 3). MSDs are from among the most worrisome health issues in the

world, which are common in almost all occupations in all people with inappropriate postures at work (4). It has been reported that MSDs cause discomfort and pain in the muscles and bones of the lower back, shoulders, arms, and hands, being probably the cause of an increase in the risk of herniated discs (5). MSDs are from among the major occupational health issues in healthcare workers (6). Studies conducted on various occupations show that nursing is one of the ten major

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occupations, which cause musculoskeletal disorders (7). Due to the nature of its work, the nursing occupation at hospitals is one of the jobs in which work-associated musculoskeletal disorders are more prevalent than the majority of other occupations (8). In addition, given nurses' job conditions, they are responsible for performing important tasks, such as providing psychological and physical care, which require the long-term flexion of their bodies (9).

Occupational injuries, especially muscular ones, are the major causes of disabilities in healthcare personnel around the world (10). In a study conducted by Sheikhzadeh et al., they concluded that work-related musculoskeletal disorders (WMSDs), especially the lower back pain, were common in operating room nurses (11).

There is a number of work-related factors in almost every workplace that threatens employees' health and safety. These factors threaten the health conditions of nursing personnel at hospitals and clinics where there is a high level of physical and mental demands (12). Hence, in order to maintain an acceptable level of work performance, it is necessary to organize and plan for appropriate occupations based on scientific methods. Ergonomics is the science that helps improve employees' health and well-being by designing work tasks, tools, and equipment, as well as assigning appropriate tasks to people at work (1, 3). Therefore, the present study was conducted aimed at investigating musculoskeletal disorders in nurses and its relationship with demographic factors, awareness of ergonomics, and working conditions.

Materials and Methods

This descriptive study was conducted in 2018. The study population consisted of 150 nurses working at the selected hospitals of Shahid Beheshti University of Medical Sciences. From among the hospitals of Shahid Beheshti University of Medical Sciences, four hospitals (Taleghani, Shohadaye Tajrish, Imam Hossein, and Modarres) were selected randomly. Using the following formula, the sample size (n) was estimated at 150 with the confidence level of 95%, according to the prevalence of disorders ($P=0.66$) in the study by Ashghali Farahani (13). In addition, the precision (d) value in this study was 0.075.

$$n = \frac{z^2 \left(\frac{1-p}{2} \right) P(1-P)}{d^2}$$

The inclusion criteria consisted of at least one year of work experience and written informed consent for participation in the research. In addition, the exclusion criteria included having a second job, drug addiction, a spinal surgery history,

osteoporosis, arthritis, work-related occupational accidents, and the history of specific diseases, such as diabetes and heart diseases. The nurses who met the qualification criteria were included in the study and signed the informed consent form. Data were collected using the Cornell Musculoskeletal Discomfort Questionnaire (CMDQ) and the ergonomic knowledge questionnaire. The CMDQ questionnaire is a data collection tool for the study of musculoskeletal disorders developed by Professor Alan Hedge and his ergonomic students (1999), which has so far been used in several studies (8, 14, 15). The validity and reliability of the mentioned questionnaire have been confirmed in various studies. In addition, the validity and reliability of the Persian version of the questionnaire was examined by Afifehzadeh-Kashani (16). The Cornell questionnaire is divided into three parts, including the frequency of feeling pain and discomfort, the severity of feeling pain and discomfort, and the effect of feeling pain and discomfort on the working ability, which has a body map and analyzes 12 body organs. In this study, a standard questionnaire was used to assess the level of knowledge and occupational injuries. This questionnaire, in each part, specified the frequency or severity of pain and did not have a specific scale. The validity and reliability of this questionnaire were confirmed in the study by Mosaddegh Rad (2004) (17).

Besides, to classify the nursing personnel's awareness of ergonomics, working conditions, and job injuries, the scores obtained were grouped as follows:

Scores less than 2 were very weak, 2 to 2.75 were weak, 2.76 to 3.5 were medium, 3.51 to 4.25 were good, and 4.26 to 5 were very good (17).

The Kolmogorov-Smirnov test was used to assess the normal distribution of data. The correlation between nominal and ordinal variables was assessed using the Chi-square and spearman tests. In addition, the significance level was considered at 0.05, in this study.

Results

In the present study, the total number of the subjects was 150, with the mean and standard deviation of the age and work experience of the participants having been about 32.67 ± 8.63 and 7.44 ± 8.84 years, respectively. Most of the subjects were female (72.7%, 109 people) and single (51.3%, 77 people). Approximately 67.3% (101 people) of the participants had a bachelor's degree. According to the results, the mean level of the nurses' awareness of ergonomics, working conditions, and occupational injuries, such as MSDs, were $3.14 \pm$

0.72 (medium level), 0.68 ± 2.58 (very weak level), and 0.95 ± 2.10 (very weak level), respectively.

Table 1 shows the amount and severity of discomfort in various human body organs, according to the Cornell questionnaire. In addition, the severity of discomfort is seen in Table 1 at low,

medium, and high levels. According to table 1, in the regions of hip, forearms and upper arms, the least amount of discomfort has occurred. The results also showed that discomfort was more severe in the lower legs, knees, and lower back regions.

Table 1: The frequency and percentage of feeling pain and discomfort in body parts in nurses working at the selected hospitals of Shahid Beheshti University of Medical Sciences in 2018

Organ	Frequency of feeling pain and discomfort N (%)					Severity of feeling Pain and discomfort N (%)		
	Never	1-2 times a week	3-4 times a week	Once a day	Several times a day	Low	Medium	High
Neck	27 (18)	50(33.3)	25(16.7)	24(16)	24(16)	47(31.3)	76(50.7)	27(18)
Shoulders	47(31.3)	34(22.7)	17(11.3)	26(17.3)	26(17.3)	60(40)	63(42)	27(18)
Upper back	34(27.7)	45(30)	13(8.7)	24(16)	34(22.7)	55(36.7)	59(39.3)	36(24)
Upper arms	76(50.7)	32(21.3)	10(6.7)	14(9.3)	18(12)	84(56)	47(31.3)	19(12.7)
Lower back	39(26)	29(19.3)	43(28.7)	12(8)	27(18)	56(37.3)	57(38)	37(24.7)
Forearms	85(56.7)	26(17.3)	16(10.7)	14(9.3)	9(6)	88(58.7)	54(36)	8(5.3)
Wrists	63(42)	29(19.3)	20(13.3)	16(10.7)	22(14.7)	78(52)	52(34.7)	20(13.3)
Hands/fingers	72(48)	27(18)	23(15.3)	12(8)	16(10.7)	89(59.3)	44(29.3)	17(11.3)
Hip	84(56)	40(26.7)	7(4.7)	14(9.3)	5(3.3)	97(64.7)	40(26.7)	13(8.7)
Thighs	75(50)	28(18.7)	25(16.7)	9(6)	13(8.7)	79(52.7)	56(37.3)	15(10)
Knees	38(25.3)	26(17.3)	27(18)	19(12.7)	40(26.7)	55(36.7)	54(36)	41(27.3)
Lower legs	41(27.3)	29(19.3)	26(17.3)	17(11.3)	37(24.7)	56(37.4)	46(30.7)	48(32)

According to Table 2, the greatest effects of pain and discomfort on the nurses' working ability were exerted on the neck (33.3%), lower legs (31.3%),

knees (27.3%), and the upper back (26.0%), respectively.

Table 2: The effects of feeling pain and discomfort on the working ability of various human body organs in the nurses working at the selected hospitals of Shahid Beheshti University of Medical Sciences in 2018

Organ	The effects of feeling pain and discomfort on the working ability (%)		
	Never	Low	High
Neck	38(25.3)	62(41.3)	50(33.3)
Shoulders	48(32)	65(43.3)	37(24)
Upper back	45(30)	66(44)	39(26)
Upper arms	81(54)	50(33.3)	19(12.7)
Lower back	50(33.3)	68(45.3)	32(21.3)
Forearms	95(63.3)	46(30.7)	9(6)
Wrists	79(52.7)	52(34.7)	19(12.7)
Hands/fingers	82(54.6)	52(34.7)	16(10.7)
Hip	88(58.6)	49(32.7)	13(8.7)
Thighs	77(51.4)	61(40.7)	12(8)
Knees	44(29.4)	65(43.3)	41(27.3)
Lower legs	46(30.7)	57(38)	47(31.3)

The results showed a significant negative correlation between the awareness of ergonomics and occupational injuries ($P < 0.001$, $r = 0.436$). Besides, there was a significant negative correlation between working conditions and occupational injuries ($P = 0.00$, $r = 0.357$).

In addition, table 3 shows a correlation between the severity of discomfort in different human body organs and demographic information (gender and marital status as well as the education level), the awareness of ergonomics, and working conditions. According to this table, there is no significant correlation between the severity of discomfort in

almost all human body organs and the awareness of ergonomics. The only significant negative correlation was observed between the severity of discomfort in upper arms and awareness of ergonomics ($P = 0.001$, $r = -0.266$). Unlike the awareness of ergonomics, working conditions in almost all human body organs had a significant negative correlation with the severity of discomfort. Besides, there was no significant correlation between demographic information and the severity of discomfort in various body organs, except for the correlation between the severity of discomfort at the lower back and the education level.

Table 3: The correlation of musculoskeletal disorders with the awareness of ergonomics and demographic factors in nurses in 2018

Discomfort in the body	Awareness of ergonomics	Working conditions	Occupational injuries	Gender	Marital status	Education level
Neck	Ns	r= -0.270 ** p= 0.001	Ns	Ns	Ns	Ns
Shoulder	Ns	r= -0.254** p= 0.002	r= 0.231** p=0.004	Ns	Ns	Ns
Upper back	Ns	r=-0.197* p=0.016	Ns	Ns	Ns	Ns
Upper arms	r= -0.266** p=0.001	r=-0.313** p=0.000	Ns	Ns	Ns	Ns
Lower back	Ns	Ns	r= 0.273** p=0.001	Ns	Ns	r= 0.165* p=0.043
Forearms	Ns	r=-0.202* p=0.013	Ns	Ns	Ns	Ns
Wrists	Ns	Ns	Ns	Ns	Ns	Ns
Hands/fingers	Ns	Ns	Ns	Ns	Ns	Ns
Hip	Ns	Ns	Ns	Ns	Ns	Ns
Thighs	Ns	r= -0.275** p=0.001	r= 0.200* p=0.014	Ns	Ns	Ns
Knees	Ns	r= -0.187* p=0.022	Ns	Ns	Ns	Ns
Lower legs	Ns	Ns	Ns	Ns	Ns	Ns

Notice: Ns= Not significant; to investigate the correlation between qualitative and quantitative variables, Spearman and Pearson correlations were used, respectively.

Discussion

The results of this study showed that the levels of the nurses' awareness of ergonomics and working conditions were medium and poor, respectively. In addition, the significant negative correlation of working conditions and knowledge of ergonomics with occupational injuries in various body organs was confirmed. In fact, if the nurses' working conditions were not appropriate, the degree of disturbance and discomfort in different body organs would increase; in addition, with an increase in the awareness of ergonomics, the damage would decrease. Poor working conditions make personnel face more risk factors, such as adverse work postures, increased exposure to harmful biological agents, contact with sharp devices, and the manual handling of patients, being inconsistent with the results of the studies in the United States, Canada, Finland, Sweden, and the United Kingdom (18-20). Zakerian also concluded that the nurses' knowledge of the principles of ergonomics was moderate, and the working conditions as well as the extent of occupational injuries were also weak (21).

Ergonomics is the understanding of the interaction between humans and other elements of a system. Therefore, without an appropriate ergonomic design, long-term work can lead to MSDs in work environments. In the present study, the highest severity of discomfort was observed in the lower legs, knees, and the lower back, with the highest effects of pain and discomfort on the nurses' work ability having been in the neck, lower legs, knees, and the upper back, which could be due to the

prolonged standing as well as the handling and transporting of people in a non-standard way. Studies by Niosh (22), Smedley et al. (23), Dohayuge Kee, and Sun Rim Seo (24) point to the prevalence of MSDs in nurses as well. According to the study by Dohayuge Kee and Sun Rim Seo, the shoulder, knees, and waist are more susceptible to these disorders than other organs, with this finding been almost the same as that of the present study (24). The Niosh organization, in its studies on healthcare workers, concluded that this statistical society was facing a large number of musculoskeletal disorders, especially in the neck and shoulder regions (22). The study by Smedley et al. showed a high rate of musculoskeletal disorders in the shoulder and neck regions (23). In a study conducted by Fanello et al. in France, the use of ergonomic interventions and training programs led to a significant decrease in pain in the nurses' back and waist regions (25).

It is suggested that the senior managers of hospitals and universities of medical sciences provide more support for ergonomic intervention studies, aimed at improving nurses' working conditions. The results of the present study can help healthcare managers and authorities make wise decisions on improving nurses' working conditions. The uncooperativeness of some nurses due to high workload and the failure to complete some questionnaires were from among the limitations of the present study. After explaining the importance of the study, some participants agreed to cooperate in the research. It is suggested that healthcare managers pay more attention to the discipline of ergonomics. As already noted, training

sessions and ergonomic interventions are helpful in this area. It is also suggested that nurses' anthropometric issues as well as their work environments be considered in future research.

Conclusion

The results showed that the nurses' awareness of ergonomics and working conditions were medium and poor, respectively. From among the factors effective in reducing nurses' occupational injuries, one can refer to making use of integrated and comprehensive training programs to increase nurses' awareness of the principles and rules of ergonomics, familiarizing nurses with the principles of body mechanics, establishing ergonomic committees on hospital risk assessments, identifying people susceptible to musculoskeletal risk factors, hiring people in jobs tailored to their individual abilities, and using ergonomic interventions to improve work conditions and environments.

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